

## **ICT enabled e-Services & Achievements of NIC in Haryana as on 31/03/2011**

### **Integrated Services Mission Mode Projects**

- e-DISHA (G2C Services) Ekal Sewa Kendra :** a) One District level e-DISHA Center (DleDC) established at 19 districts. These DleDCs are providing hassle free citizen services through a single window in a transparent way. DleDCs centers have become very popular among masses in a short span of time. First Ekal Sewa Kendra at Kaithal received CSI-Nihilent “2<sup>nd</sup> Runners-up award” at Pune. **Successful Implementation of key e-Governance solutions under Bharat Nirman components (like e-DISHA ESK, PWD, PHED & DRDs works MIS) received India Today's Award of e-Governance in Bharat Nirman from Hon'ble Finance Minister, GoI on 14<sup>th</sup> September 2009, by hon'ble Chief Minister.** e-DISHA Centres have also been established and made functional at most of the Sub-Districts.
- State Portal:** a) The official web portal [www.haryana.gov.in](http://www.haryana.gov.in) is a single window web based delivery of information services on any where, anytime basis. More than 15 Public information services are being provided on this portal. This portal provides a linkage to departments and district websites. **Portal had received “Merit Citation” National Award** at 7<sup>th</sup> national e-Gov Conf. b) **Haryana on India Portal:** Haryana specific inputs (G2C services & information, schemes, forms, procedures etc.) are uploaded on India portal [www.india.gov.in](http://www.india.gov.in). Exclusive websites of all Districts' Administration and all District Police Offices have been developed and launched.
- e-Governance Gateway Services:** a) The State web servers, database e-mail servers and Internet gateways are established at NIC-HSDC. The interactive contents of major state websites and official e-mail accounts are hosted on these servers. Web Services like development, hosting, updating, “.gov.in” domain registration & activation services, website security audit facilitation, VPN & CMS for website updation & data uploading provided regularly to departments & organizations. b) An **Integrated G2C Services solution** developed and implemented as a POC for SSDG at the SNMC of SWAN for providing services through e-DISHA Centers.
- e-Courts Informatics Services:** a) **High Court (Punjab, Haryana & UT Chandigarh) Project:** Integrated Software for High Court workflow automation (ISHiCo) has been developed and implemented over a Network of more than 900 nodes at High Court. The daily cause list, daily orders & judgments, Case status are being published on the High court website. b) **Sub Ordinate Judicial Courts:** Survey for comprehensive networking and Sites for servers & services delivery completed for all district courts in Haryana, Punjab and UT Chandigarh as per national e-Court project. ICT infrastructure installed. Courts Information System installed at District Judicial Court Complexes and on Laptops of Judges of District & Sessions Courts. Training imparted. Facilitated establishing of Video Conferencing Facility in High Court, District Courts and Jails. Site surveys for LAN & ICT centres at Sub District (Sub Ordinate) Courts have also been taken-up.
- Integrated e-Office Suite:** Suite of S/W Packages for G2G & G2E Services (PIS, Payroll, Court Cases, Govt Accounting System, Office Inventory Maintenance, Centralized File Movement & Tracking Information System, GPF advance & withdrawal, IAS/HCS civil List etc.) developed. Various packages of e-Office suite are being implemented by Departments at SHQ and Districts.
- IntraGov Haryana Portal with Integration of e-Office Suite Project:** Developed, by integrating 12 applications of e-Office suite with G2G and G2E services with a Single Sign On Functionality. Project was formally **launched by Chief Secretary Haryana on 26/10/2009** for Haryana Civil Secretariat Intranet. Project included workflow Integration, Documents & Content Management Module, Standard Features of IntraGov framework and e-Office applications namely HRMS, Payroll, Centralized File Movement & Tracking, RTI-MIS, Grievances Redressal, Court Cases MIS, Disciplinary Cases under section 7 & 8, e-Leave, GPF advance & Withdrawal, Employees ID Cards, Library Automation, GPF Accounts details, Development Projects MIS. **Haryana is first State to Implement IntraGov framework with integrated e-Office Suite.**
- Harsamadhan – Centralized Public Grievance Redressal And Monitoring System of Haryana :** Hon'ble Chief Minister Haryana launched Harsamadhan on 18<sup>th</sup> June, 2010 as **First State specific customized CPGRAMS-Haryana.** System is being implemented by Hods and DCs
- Government e-Procurement (GePNIC) System:** Generic Solution got customized as per Haryana Requirements and hosted as <https://etenders.hry.nic.in> in NIC-HSDC. USB Token based DSCs being

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issued to concerned officials. Live tenders of Department of Supply & Disposal are being published & processed using GePNIC. Extensive training & workshops organized for line departments (which included DSD, PWD B&R, PHED, Irrigation, Transport, Power utilities and Bidders on continuing basis. The front-end facilities & help desk management has been outsourced by State Govt on open tender. Project implementation has been extended to Haryana Irrigation Department also.